Fáilte Ireland

Accessible and Inclusive Tourism

Access Welcome Guide

Wild SUP

Fáilte Ireland

Welcome to Wild SUP Tours! We're delighted you're here.

Thank you for choosing to spend time with us and for trusting our team to introduce you to the joy of stand up paddle (SUP) boarding. We welcome participants with a wide range of accessibility needs and are committed to creating an experience that feels safe, supportive, and enjoyable for everyone. Because paddle boarding is a physically active sport, a certain level of physical ability is required, but we will always do our best to adapt where possible.

This guide is designed to help answer your accessibility questions and to give you a clear sense of what to expect. We're truly excited to share the water with you.

If we have not covered your accessibility needs in this document, please contact us on **+353 (0) 83 476 6428** or email: **wildsuptours@gmail.com** and we will discuss your specific situation and how we can offer our assistance where possible.

Oona Tibbetts
Co-Founder & General Manager, Wild SUP Tours

Contact Information

Our phone number is **+353 83 476 6428**.

Feel free to call, text, WhatsApp, or voice note us, whichever feels most comfortable for you.

Alternatively, you can email us at **wildsuptours@gmail.com** or book in directly through our website and not have to speak with anyone.

Any way you choose, we are delighted to hear from you!

How to Find Us

We are a mobile operation, operating out of a Mercedes Sprinter van and trailer. We meet our guests at the beach where we will launch your SUP tour from. We use a few different locations for this and base it on the weather conditions present on the day of your tour. All our locations are near to the Dingle area. We provide a map pin to the specific location the day before your scheduled tour.

The best way to reach us is by car, as some of our locations are a bit remote.

If you are travelling by public transport, you can easily get to Dingle town by bus. Bus Eireann provides a regular service to the centre of Dingle on route #275 from Tralee or #276 from Killarney.

We can help arrange pick-ups and drop-offs from Dingle should that prove necessary. We have working relationships with several local taxi services and would be happy to arrange a lift should that be necessary.

Key Accessibility Features

Arrival Information

On arrival, all key information can be provided in either audio or written format, depending on individual preference. This ensures guests can access instructions in the way that best suits their needs.

Familiarisation Visits

We are happy to arrange free familiarisation visits prior to booking a tour with us, to see if your specific requirements are catered for.

Adapted Tours and Flexible Experiences

Quiet tours and relaxed tours can be arranged to suit your specific needs. Examples of options available include, but are not limited to; shorter tours, specific locations if conditions allow, private tours and minimal verbal instructions.

Safety and Emergency Procedures

Our emergency action plans include visual cues in addition to auditory ones, should an emergency arise.

Assistance and Guide Dogs

Guide and Assistant dogs are welcome to join their humans on our SUP tours.

Toilet Facilities

Due to the mobile nature of our business, we do not have toilet facilities.
It is recommended that all guests use such facilities before they arrive.
Accessible public toilets are available at Garvey's Supervalu and at the Dingle Marina.

Staff are available to assist all customers with accessibility needs.

Images

Stand-Up Paddleboarding

More Images

Stand-Up Paddleboards

SUP Equipment

Accessible Destination Highlights:

Dingle offers a wealth of accessible options for visitors. From hotels and accommodation to restaurants and cafes.

The Skellig Hotel offers accessibility options for accommodation, dining and spa services.

Good food options for people with accessibility needs are The Hares Corner for breakfast and lunch, My Boy Blue for coffee and sweet treats, and Benners Hotel for lunch and dinner.

Disclaimer: The accessibility information provided by these businesses has not been independently verified. We do not guarantee the accuracy or completeness of this information. If you have concerns, we strongly recommend that you contact the business directly to confirm whether the venue meets your needs.

Emergency and Medical Information

Dingle provides a range of medical services should the need arise.

West Kerry Community Hospital
Eircode: V92PF65
Phone: 066 915 1455 or 066 915 0350

South Doc
Mobile and off hours medical assistance, based at the West Kerry Community Hospital
Phone: 0818 355 999

Dingle Medical Centre
Eircode: V92 FC3K
Phone: 066 915 2225

Walsh's Pharmacy
Eircode: V92 F970
Phone: 066 915 1365

Grogan's Pharmacy
Eircode: V92 YY07
Phone: 066 915 0518

Defibrillator: Dingel Marina
Eircode: V92 FW2P

Defibrillator: Garvey's Supervalu Strand Street Entrance
Eircode: V92 EC93

In our van, we can provide charging for mobile phones and other type C charger devices.

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If you have any questions or suggestions about accessibility at Wild SUP, please contact us at **wildsuptours@gmail.com** or call **+353 83 476 6428**.